



Frequently Asked Questions (FAQs) Students

How can I register?

Registration is currently open for students, both undergraduate and graduate, with an active RPI email. The links for the registration are currently on [our website](#) under 'Student Registration.'

What platform is being used?

[Brazen](#) is an external, virtual event platform with features like one-on-one chat/voice/video call between students and recruiters, SmartQueue pre-screenings to bring the most qualified students to the front of the chat queue, and extensive availability of training guides and resources for customer/user support. You can read more about their platform [here](#).

Where can I find the list of companies that will be attending?

Our most up-to-date company list will be under our website's '[Companies](#)' tab or by logging into your Brazen account at app.brazenconnect.com/cc and visiting our 'Event Lobby.'

How do I begin chatting with a recruiter?

Once the event begins, you can start 'lining up' for booths. Each company will have their own virtual booth, so once you enter, you can request to 'Chat' with them. Keep in mind some companies will request that you upload your information into their system before speaking to recruiters. To learn more, watch this [Brazen: Chat Events](#) walkthrough.

Are there wait times?

Yes; there are a few factors that will determine how long you will wait in line to speak to a company, including (1) students already in the queue, (2) number of recruiters available to chat, and --if the company chooses to have one-- (3) a pre-screening SmartQueue that will move your position up or down the queue based on your answers/qualifications.

Can I be in two or more waiting lines at the same time?

Students are able to get in multiple lines at once, unless the student...

- is in an active chat in another booth (you are not able to hold two or more active chats simultaneously).
- has already chatted with all available representatives in a company booth once (Brazen prevents you from reconnecting with the same representative).
- has temporarily set their status to "Away" (keeps your place in line).

Do I get a notification when I am next in line?

You will hear an audible "ping" notification when it is your turn to chat with a recruiter, and will be automatically taken to the chat screen.

Are recruiters going to be able to see our resume/registration information?

Only information that you have chosen to submit in the event registration form will be visible to recruiters during and after one-on-one chats. If a registration form field is not required, then you have the option to leave it blank. To learn more, see [here](#).

Will there be a video/audio chat feature?

During your text chat you may also be invited by recruiters to video or audio chat, so ensure you are [dressed accordingly](#). You will have the option to accept the invitation to begin video or audio chatting or to decline and continue the text chat. Read more [here](#).

Am I able to access my chat conversations afterwards?

To access your [chat history](#) from multiple events, login to app.brazenconnect.com/cc. From here you can access all upcoming and previous events you have registered for. You can view your chat history up to 6-months after the event.